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TO: All Dealers

BULLETIN: T-62-42

DEPT: Service & Parts

DATE: August 6, 1962

DISTRIBUTION: All Dealers

SUBJECT: Bumper Control Strap TR-4
(Commission No. 5000 and up),
and all TR-3b's.

RELEASE: Immediate

It is extremely important that the position of the bump control strap and the condition of the brake pipe be checked immediately on all TR-4's commission number 5000 and up, and all TR-3b's.

A considerable variation in position may exist from car to car and all straps should be reset by hand to a distance of 8-1/2" (21.6 cm) from the outer top edge of the strap to the inner top face of the brake back plate.

Under full bump conditions, unless this bump control strap is in the correct position, it is possible for the control strap to foul the brake pipe from the three-way connection to the offside rear wheel cylinder.

When checking the bump control strap, it is IMPERATIVE that inspection be made of brake pipe part #208286 which leads from the three-way connection to the right rear wheel brake cylinder. It is important to do this as it is possible there is already damage to the brake tube at the point where the brake tube leads from the three-way connection. It will be necessary to remove the brake pipe part #208286 to inspect the pipe for damage which may already have occurred and which ordinarily would be concealed by the pipe nut.

To complete our records and to make certain that every TR-4 owner, commission number 5000 and up, and every TR-3b owner, has had his car inspected, we insist on a repair order on every TR-4 sold and in your inventory (commission number 5000 and up), and every TR-3b showing that the inspection has been made, the bump strap position corrected, and the brake tube inspected and replaced if necessary. A warranty claim should be made covering labor and parts. In the instance of parts replacement, parts should be tagged and retained for our inspection.

Upon receipt of this letter it is very urgent that you immediately contact every TR-4 owner you have sold coming within the above category, and every TR-3b owner, and get their car into your Service Department and check to see that the bump control strap is in the correct position and that no damage has been done to the brake tube.

You have a record of all cars sold and we must insist upon a report covering every TR-4 commission number 5000 and up, and every TR-3b sold by you.

We are attaching a drawing showing the proper location of the bump control strap and the pipe nut on the three-way connection which must be unscrewed in order to check the brake pipe which leads from the three-way connection to the right rear wheel brake cylinder.

STANDARD-TRIUMPH MOTOR COMPANY, INC.

NORTHEASTERN ZONE

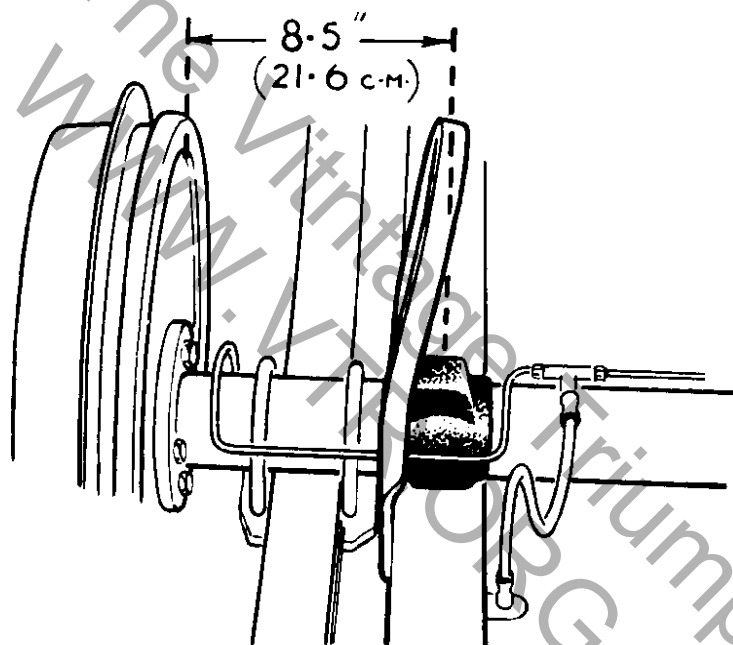


We have been advised that it is of the utmost importance that each TR-4 owner (commission number 5000 and up), and each TR-3b owner, be asked to bring his car to your Service Department for a service inspection. We are attaching a form letter which you should use to send to your owners. This letter should be sent registered mail with a return receipt requested.

John M. Maloney
Zone Manager

enc

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STANDARD-TRIUMPH MOTOR COMPANY, INC.

NORTHEASTERN ZONE



SUGGESTED LETTER FROM DEALER TO OWNER

Dear Mr. _____:

We ask that you please bring your (TR-4 or TR-3b) into our Service Department as soon as it is possible for you to do so. A condition has been observed on a very few (TR-4 or TR-3b's) which makes it important that we check the location of the bump control strap on your (TR-4 or TR-3b) to make sure it is in the correct position. This bump control strap is an important factor in the safe operation of the braking system of your (TR-4 or TR-3b) and we are extremely anxious to make sure that it is correctly positioned.

Will you please do this at a very early date. There will be no charge for our service inspection or adjustment if necessary.

Very truly yours,

Signed by dealer

Note to dealer:

Fill in appropriate model where bracketed in letter.